

Garuda Indonesia

First Class Business Class GarudaMiles Platinum

<u> 음</u> Premium 「 Check-in

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PUBLIC EXPOSE

PT Garuda Indonesia (Persero) Tbk. 2015 Result Announcement

Jakarta, 15 April 2016



SUBSIDIARIES

HIGHLIGHTS

| EBITDAR MARGIN: 32.7% 19% YoY | PASSENGER CARRIED 13.1% YoY | |
|---|---|--|
| TOTAL REVENUES: US\$3.81 billion 3.0% YoY | SEAT LOAD FACTOR (SLF): 77.2% 5.4% YoY | |
| UNSCHEDULED FLIGHT REVENUES 28.4% YoY | COST PER ASK (CASK) 15.5% YoY | |
| OPERATING COST 15.8% YoY | ON TIME PERFORMANCE (OTP): 88.0% 1.3% YoY | |
| NET PROFIT: US\$77.97 million 121.1% YoY | 60 DOMESTIC DESTINATIONS 17 INTERNATIONAL DESTINATIONS | |

SUBSIDIARIES

MILESTONES 2015

| Garuda Indonesia implemented hedging cooperation through Cross Currency Swap (CCS) transactions with banks. The first and the biggest CCS transaction, exercised by SOE in Indonesia. | Garuda Indonesia launched the "New Mobile Apps" Garuda Indonesia and Cardig Air signed a cooperation of air cargo management and business development. | Garuda Indonesia ends the Hajj Flights 2015 with 92.38% On-Time Performance Rates. The Inaugurations of Garuda Maintenance Facilities AeroAsia (GMF-AA) 4th Hangar. | Hajj flight Operational Phase II has finished with OTP 83.34%. Develop the Chinese market by opening Direct Flights Denpasar - Guangzhou vv. |
|---|---|--|---|
| Garuda Indonesia, BII- Maybank, and NBAD/DIB carried signing of bridging loan facility with the principles of sharia facility of US\$500 million. | Garuda Indonesia exercised "Re-profiling Debt" of "Quick Wins" strategy by issuing sukuk amounted US\$500 million with 4 times booking order. | President & CEO of Garuda Indonesia appointed as President of Indonesia Marketing Association (IMA) for the period 2015-2017 | Garuda Indonesia achieved ISO 9001: 2015 for delay management from Ministry of Transportation. |
| FIRST QUARTER | SECOND QUARTER | THIRD QUARTER | FOURTH QUARTER |

SUBSIDIARIES

AWARDS & RECOGNITIONS





65 Awards in 2015:

50 Domestic 15 International

- Service: 22 awards
- Commercial: 13 awards
- Business: 7 awards
- Corporate Transformation: 7 awards
- Human Capital: 4 awards
- People Management: 5 awards
- GCG: 5 Awards
- Financial: 2 awards

- SKYTRAX Awards 2015 "The World's Best Cabin Crew"
- SKYTRAX Awards 2015 "World's Best Airline" 8th Rank
- Finance Asia Awards 2015 "Asia's Best Companies 2015"
- Schipol Aviation Awards "Passenger Airline of the Year Award 2014-Intercontinental"
- Indonesia Human Capital Award 2015 "1st in Human Resources Technology"
- Indonesia Good Corporate Governance Award 2015 "Score A (Excellent)"
- Pacific Asia Travel Association (PATA) "Gold Awards 2015 for Inflight Magazine"

SUBSIDIARIES

DOMESTIC NETWORK



In 2015, Garuda Indonesia already expanded the networks in domestic platform by opening 14 routes, 4 destinations and cutting 2 destinations. By the end of 2015, Garuda Indonesia Main Brand has **60 destinations**.

New Destinations in 2015:

- Lhokseumawe
- Sabang
- Ketapang, dan
- Pangkalanbun

Terminated Destinations:

- Meulaboh
- Pomala

INTERNATIONAL NETWORK

New routes in 2015 :

- Makassar Medan Jeddah
- Jakarta Singapore Amsterdam Jakarta
- Denpasar Ghuangzhou
- Balikpapan Medan Jeddah

By the end of 2015, Garuda Indonesia Main Brand has **17 destinations**.



Source: Company Data, as 31 December 2015

INTERNATIONAL (4.72%)

4.68% INSTITUTIONAL (< 5%) 1,209,703,955 SHARES

0.04%

RETAIL 10,251,670 SHARES

REAL FREE FLOAT Excl. Government of Indonesia and Trans Airways ownership.

68.27%

DOMESTIC INVESTORS 2,625,145,636 SHARES

31.73% INTERNATIONAL INVESTORS

1,219,955,625 SHARES

Garuda Indonesia The Airline of Indonesia

SHARE DISTRIBUTIONS

DOMESTIC (95.28%)

60.51% GOVERNMENT OF INDONESIA 15,653,128,000 SHARES

24.63%

TRANS AIRWAYS 6,370,697,372 SHARES

5.58%

OTHER INSTITUTIONAL (< 5%) 1,444,259,827 SHARES

4.26%

RETAIL 1,102,161,439 SHARES

0.30%

EMPLOYEE 78,724,370 SHARES

SHARE PERFORMANCE

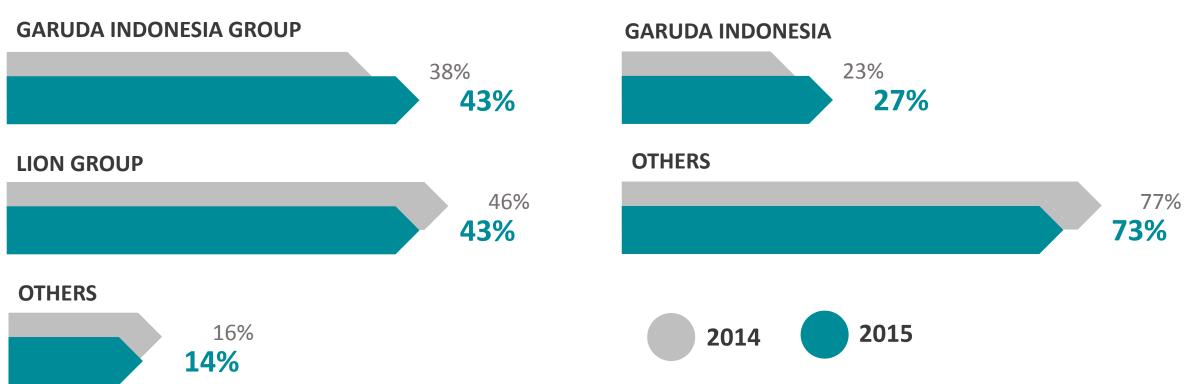


INTERNATIONAL

SUBSIDIARIES

MARKET SHARE GARUDA INDONESIA GROUP

DOMESTIC

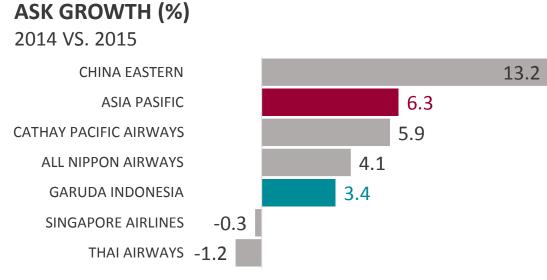


Garuda domestic market share group (including Citilink). These market share were calculated based on all Garuda Indonesia's routes.

Garuda main brand international market share. These market share were calculated based on all Garuda Indonesia's routes

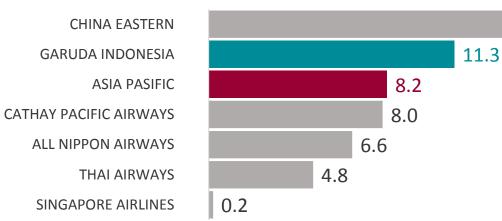
Source: Company Data

REGIONAL AIRLINES PERFORMANCE

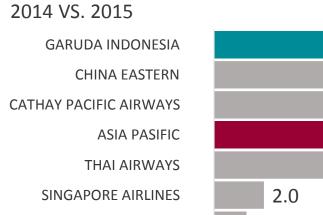


1.3

RPK GROWTH (%) 2014 VS. 2015



PASSENGER CARRIED GROWTH (%)



ALL NIPPON AIRWAYS

8.0

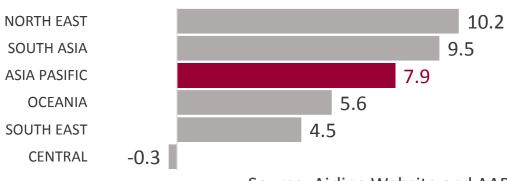
7.9

6.6

13.1

11.9

PASSENGER CARRIED GROWTH (%) 2015



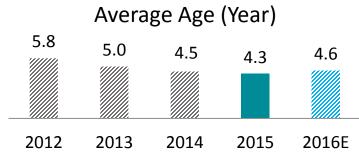
Source: Airline Website and AAPA

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14.6

OPERATIONAL PERFORMANCE

NUMBER OF FLEET



| Fleets (per December 2014) | 16 | 9 |
|----------------------------|----|---|
| In | | |
| • B737-800NG | 7 | |
| • CRJ - 1000 | 3 | |
| • ATR 72-600 | 3 | |
| • B777-300ER | 3 | |
| • A330-300 | 2 | |
| • A320-200 | 4 | |
| Total | 22 | |
| Out | | |
| • A330-200 | 2 | |
| • B737-800 | 1 | |
| • B737-500 | 1 | |
| Total | 4 | |
| Fleets (per December 2015) | 18 | 7 |

| | Dec-14 | Dec-15 | Lease | Owned | Dec-16 |
|-------------------------------|--------|--------|-------|-------|--------|
| Narrow Body | | | | | |
| • B737-300/500 | 5 | - | - | - | - |
| • B737-800 NG | 75 | 81 | 81 | - | 75 |
| • CRJ - 1000 | 15 | 18 | 12 | 6 | 18 |
| • ATR 72-600 | 8 | 11 | 11 | - | 15 |
| Total Narrow Body | 103 | 110 | 104 | 6 | 108 |
| Wide Body | | | | | |
| • B747-400 | 2 | 2 | - | 2 | 2 |
| • B777-300 ER | 6 | 9 | 9 | - | 10 |
| • A330-200 | 11 | 9 | 9 | - | 7 |
| • A330-300 | 11 | 13 | 7 | 6 | 17 |
| Total Wide Body | 30 | 33 | 25 | 8 | 36 |
| Garuda Indonesia (Main Brand) | 133 | 143 | 129 | 14 | 144 |
| Citilink | | | | | |
| • B737-300 | 4 | 5 | - | 5 | 5 |
| • B737-500 | - | 3 | - | 3 | 3 |
| • A320-200 | 32 | 36 | 36 | - | 45 |
| Citilink | 36 | 44 | 36 | 8 | 53 |
| Total Garuda Indonesia Group | 169 | 187 | 165 | 22 | 197 |

GROUP OPERATIONAL PERFORMANCE

| | | FY2014 | FY2015 | Δ% | |
|-------------|-------------------------------|------------|------------|--------|--|
| | Aircraft Utilization (Hours) | 9:48 | 9:01 | -00:45 | The utilization was going down to be |
| | Frequencies | 228,329 | 250,088 | 9.5 | 9:01 hours due to route restructuring, especially in international market. |
| OPERATIONAL | On Time Performance - OTP (%) | 88.8% | 88.0% | (1.3) | OTP decrease due to mount eruption, |
| | ASK ('000) | 50,154,921 | 51,868,190 | 3.4 | smoke haze and fire incident. |
| EFFICIENCY | Average Fuel Price (USD/L) | 0.83 | 0.52 | (37.3) | |
| EFFICIENCY | Fuel Burn/Blockhours | 3,684 | 3,579 | (2.9) | |
| | Passenger Carried | 29,139,277 | 32,961,027 | 13.1 | The passenger yield decreased 13.7% |
| PASSENGER | RPK ('000) | 35,997,197 | 40,049,122 | 11.3 | due to IDR depreciation ±12.8% and lower international fares amidst |
| & | Seat Load Factor (%) | 71.77 | 77.21 | 5.4 | unstable economic. |
| CARGO | Passenger Yield (USc) | 8.57 | 7.41 | (13.5) | Cargo capacity decrease due to the increasing of passenger carried as 'belly |
| | Cargo/Mail Uplifted (Ton) | 403,994 | 351,741 | (12.9) | cargo' on fleets. |
| | CASK (Usc) | 7.56 | 6.39 | (15.5) | |
| FINANCIAL | CASK excl. Fuel (Usc) | 4.57 | 4.52 | (1.1) | |

DOMESTIC & INTERNATIONAL

| | | FY2014 | FY2015 | Δ % |
|---------------|-----------------------|------------|------------|--------|
| | Passenger Carried | 17,604,623 | 19,412,993 | 10.3 |
| | Frequency | 146,904 | 158,019 | 7.6 |
| | ASK ('000) | 20,377,722 | 21,894,432 | 7.4 |
| DOMESTIC | RPK ('000) | 15,216,204 | 16,966,525 | 11.5 |
| DOMESTIC | Seat Load Factor (%) | 74.7 | 77.5 | 2.82 |
| | Passenger Yield (Usc) | 10.1 | 8.7 | (13.7) |
| | CASK (Usc) | 8.5 | 7.2 | (15.9) |
| | CASK excl. Fuel (Usc) | 5.3 | 5.1 | (3.2) |
| | Passenger Carried | 3,983,901 | 4,173,069 | 4.7 |
| | Frequency | 28,832 | 27,470 | (4.7) |
| | ASK ('000) | 22,526,573 | 20,839,243 | (7.5) |
| | RPK ('000) | 15,014,851 | 15,786,021 | 5.1 |
| INTERNATIONAL | Seat Load Factor (%) | 66.7 | 75.8 | 9.10 |
| | Passenger Yield (Usc) | 7.9 | 6.9 | (13.5) |
| | CASK (Usc) | 7.3 | 6.3 | (14.0) |
| | CASK excl. Fuel (Usc) | 4.5 | 4.5 | 1.3 |

GARUDA INDONESIA (MAIN BRAND) & CITILINK

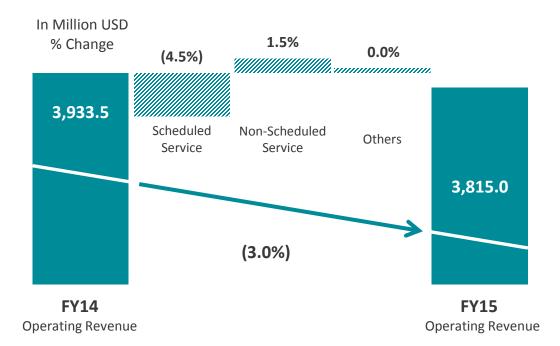
| | | FY2014 | FY2015 | Δ% |
|------------------|-----------------------|------------|------------|--------|
| | Passenger Carried | 21,588,524 | 23,586,062 | 9.3 |
| | Frequency | 175,736 | 185,489 | 5.5 |
| | ASK ('000) | 42,904,295 | 42,733,676 | (0.4) |
| GARUDA INDONESIA | RPK ('000) | 30,231,054 | 32,752,546 | 8.3 |
| (MAIN BRAND) | Seat Load Factor (%) | 70.5 | 76.6 | 6.2 |
| | Passenger Yield (Usc) | 9.0 | 7.8 | (13.4) |
| | CASK (Usc) | 7.9 | 6.7 | (14.6) |
| | CASK excl. Fuel (Usc) | 4.9 | 4.8 | (0.6) |
| | Passenger Carried | 7,550,753 | 9,374,965 | 24.2 |
| | Frequency | 52,593 | 64,599 | 22.8 |
| | ASK ('000) | 7,250,626 | 9,134,514 | 26.0 |
| | RPK ('000) | 5,766,142 | 7,296,576 | 26.5 |
| CITILINK | Seat Load Factor (%) | 79.5 | 79.9 | 0.3 |
| | Passenger Yield (Usc) | 6.4 | 5.6 | (11.9) |
| | CASK (Usc) | 5.6 | 4.8 | (14.9) |
| | CASK excl. Fuel (Usc) | 2.9 | 3.1 | 5.9 |

SUMMARY OF CONSOLIDATED INCOME STATEMENT

| | | | | | | Revenue (Billion USD) | |
|----------------|-----------------------------|---------|---------|----------|--------|-----------------------------|------|
| n million USD) | | FY14 | FY15 | ۵ | % YoY | | 1.97 |
| OPERATING | EBITDAR | 550.1 | 1,248.8 | | 127.0 | 1.84 | |
| REVENUE | Total revenues | 3,933.5 | 3,815.0 | | (3.0) | | |
| | Fuel | 1,560.3 | 1,049.8 | | (32.7) | | |
| OPERATING | Aircraft rental and charter | 765.9 | 904.8 | | 18.1 | 1H15 | 2H15 |
| EXPENSES | Others | 2,002.6 | 1,691.6 | | (15.5) | | |
| | Total expenses | 4,328.8 | 3,646.2 | 1 | (15.8) | Net Income (Million USD) | |
| | EBIT | (395.2) | 168.7 | | 142.7 | (| 48.7 |
| PROFIT (LOSS) | EBT | (456.5) | 106.7 | | 123.4 | 29.3 | |
| | Net income | (368.9) | 78.0 | | 121.1 | | |
| | | | | | | | |
| | EBITDAR MARGIN | 14.0% | 32.7% | | | 1H15 | 2H15 |



CONSOLIDATED OPERATING REVENUE



| Operating Revenue | PoT* |
|----------------------|--------|
| Schedule Airline | 84.10% |
| Non Schedule Airline | 6.87% |
| Others | 9.03% |

*PoT: Percentage of total

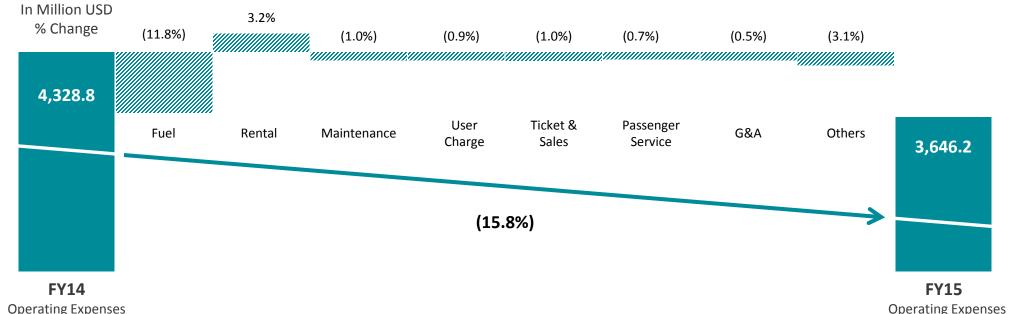
SCHEDULED AIRLINE DECREASE

- Lower yield due to IDR depreciation and unstable economic condition in regional.
- Losing revenue potency due to challenging conditions such as mount eruption, fire incident, and hazardous haze in Indonesia surroundings.

NON SCHEDULE AIRLINE INCREASE

• Sustainable increase of charter revenue

CONSOLIDATED OPERATING EXPENSES



Operating Expenses

| Expenses (USD, Mio) | FY2014 | FY2015 | +/- | (%) |
|------------------------|---------|---------|---------|--------|
| Fuel | 1,560.3 | 1,049.8 | (510.4) | (11.8) |
| Rental | 765.9 | 904.8 | 138.9 | 3.2 |
| Maintenance | 419.5 | 376.5 | (43.0) | (1.0) |
| User charge | 339.8 | 301.9 | (37.9) | (0.9) |
| Ticketing & sales | 354.8 | 309.6 | (45.2) | (1.0) |
| Passenger services | 302.9 | 270.8 | (32.2) | (0.7) |
| General administration | 244.5 | 224.9 | (19.6) | (0.5) |
| Others | 341.1 | 208.0 | (133.1) | (3.1) |
| Total | 4,328.8 | 3,646.2 | (682.5) | (15.8) |

| operating Expenses | | |
|------------------------|--------|--|
| Operating Expenses | PoT* | |
| Fuel | 28.79% | |
| Rental | 24.81% | |
| Maintenance | 10.33% | |
| User Charge | 8.28% | |
| Ticketing | 8.49% | |
| Passenger services | 7.43% | |
| General administration | 6.17% | |
| Others | 5.70% | |
| | | |

| Passenger services | 7.439 |
|----------------------------|-------|
| General administration | 6.179 |
| Others | 5.709 |
| *PoT : Percentage of Total | 19 |

SUMMARY OF CONSOLIDATED BALANCE SHEET

| | | Dec-14 | Dec-15 | Δ % YoY |
|-----------|------------------------------|---------|---------|---------------|
| | Current assets | 810.5 | 1,007.8 | ₹ 24.35 |
| ASSET | Non current assets | 2,302.6 | 2,302.2 | (0.02) |
| | Total Assets | 3,113.1 | 3,310.0 | 6.33 |
| | Current liabilities | 1,219.4 | 1,195.8 | 1.93) |
| LIABILITY | Non current liabilities | 1,014.2 | 1,163.4 | 1 4.71 |
| | Total liabilities | 2,233.6 | 2,359.3 | ₹ 5.63 |
| FOLUTY | Total equities | 879.47 | 950.72 | ₹ 8.10 |
| EQUITY | Total liabilities & Equities | 3,113.1 | 3,310.0 | 6.33 |

| Lease Adj. Net Debt / EBITDAR11.7x | 6.4x |
|------------------------------------|------|
|------------------------------------|------|

SUMMARY OF CONSOLIDATED CASH FLOW

| | Dec-14 | Dec-15 | Δ % YoY |
|---|---------|---------|--------------|
| Beginning cash | 480.4 | 434.3 | 🚖 (9.6) |
| Cash from operating activities | (54.2) | 179.4 | 431.3 |
| Cash from investing activities | (255.8) | (200.0) | \star (21.8) |
| Cash from financing activities | 252.9 | 181.4 | 🔰 (28.3) |
| Net increase (decrease) in cash | (57.0) | 160.8 | ₹ 382.1 |
| Effect of foreign exchange rate changes | 10.9 | (75.2) | 🗯 (789.1) |
| Ending cash | 434.3 | 520.0 | 19.7 |

OPERATING

- Cash receipts from customers USD 3.8bio
- Cash payments to suppliers USD 3.1bio
- Payments of interest and financial expenses USD 69.9mio

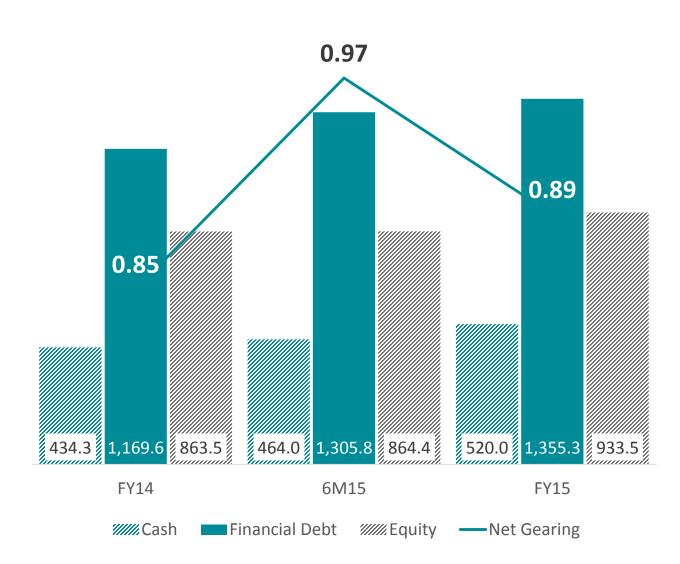
INVESTING

- Payments PDP & Maintenance Reserve Fund: US\$386.2 million
- Security Deposit payment: US\$26.4 million
- Refund of PDP and Maintenance Reserve Fund: US\$242.1 million
- Receipts of security Deposit: US\$20.7 million

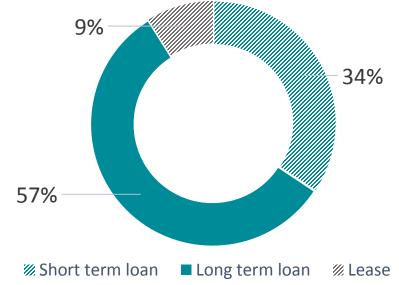
FINANCING

- Proceed of long term loan, bank loan, & financial institution and sukuk US\$1,7 billion
- Payment of long term loan, bank loan & financial institution: US\$1.6 billion

GROUP CASH AND NET GEARING



STRUKTUR HUTANG FINANSIAL



ACHIEVEMENT

- Minimum Cash 5%
- Max. 2.5x of Debt to Equity Ratio
- Min. Capital US\$800 million

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Aerowisata (in billion IDR)

| | FY2014 | FY2015 | Δ % ΥοΥ |
|-------------------|----------|----------|---------|
| Operating Revenue | 3,166.80 | 3,088.44 | (2.47) |
| Operating Income | 119.26 | 124.31 | 4.23 |
| Net Income | 69.59 | 114.57 | 64.64 |
| EBITDA | 210.57 | 209.11 | (0.69) |
| | Dec-14 | Dec-15 | Δ % YoY |
| Asset | 2,735.44 | 2,924.31 | 6.90 |
| Liability | 937.19 | 921.32 | (1.69) |
| Equity | 1,798.25 | 2,002.99 | 11.39 |

Gapura Angkasa (in billion IDR)

| | FY2014 | FY2015 | Δ % ΥοΥ |
|-------------------|----------|----------|----------------|
| Operating Revenue | 1,210.44 | 1,318.82 | 8.95 |
| Operating Income | 15.04 | 85.34 | 467.64 |
| Net Income | 35.19 | 53.80 | 52.87 |
| EBITDA | 54.04 | 131.90 | 144.08 |
| | Dec-14 | Dec-15 | Δ % ΥοΥ |
| Asset | 796.20 | 1,004.77 | 26.20 |
| Liability | 458.77 | 604.80 | 31.83 |
| Equity | 337.43 | 399.97 | 18.53 |
| | | | |

Citilink (in thousand USD)

| | FY2014 | FY2015 | Δ % ΥοΥ |
|-------------------|-------------|------------|----------------|
| Operating Revenue | 403,544.10 | 470,034.36 | 16.48 |
| Operating Income | (13,542.91) | 10,555.41 | 177.94 |
| Net Income | (14,890.20) | 3,561.88 | 123.92 |
| EBITDAR | 84,825.52 | 152,229.53 | 79.46 |
| | Dec-14 | Dec-15 | Δ % ΥοΥ |
| Asset | 166,784.67 | 257,400.32 | 54.33 |
| Liability | 209,441.43 | 239,846.68 | 14.52 |
| Equity | (42,656.76) | 17,553.64 | 141.15 |

GMF Aero Asia (in thousand USD)

| | FY2014 | FY2015 | Δ % ΥοΥ |
|-------------------|------------|------------|---------|
| Operating Revenue | 264,048.58 | 305,590.12 | 15.73 |
| Operating Income | 24,955.03 | 44,801.16 | 79.53 |
| Net Income | 18,160.47 | 36,184.97 | 99.25 |
| EBITDA | 31,461.55 | 53,709.48 | 70.71 |
| | Dec-14 | Dec-15 | Δ % YoY |
| Asset | 256,151.43 | 312,994.60 | 22.19 |
| Liability | 165,957.98 | 190,202.73 | 14.61 |
| Equity | 90,193.45 | 122,791.86 | 36.14 |

Abacus DSI / Sabre TN (in thousand USD)

| | FY2014 | FY2015 | Δ % ΥοΥ |
|-------------------|----------|----------|-----------------|
| Operating Revenue | 3,037.51 | 3,321.03 | 9.33 |
| Operating Income | 383.20 | 765.21 | 99.69 |
| Net Income | 350.69 | 602.66 | 71.85 |
| EBITDA | 593.86 | 919.32 | 54.80 |
| | Des-14 | Des-15 | <u>Δ % Yo</u> Y |
| Asset | 6,644.62 | 7,743.00 | 16.53 |
| Liability | 683.71 | 1,155.05 | 68.94 |
| Equity | 5,960.90 | 6,587.96 | 10.52 |

Asyst (in thousand USD)

| | FY2014 | FY2015 | <u>Δ % Yo</u> Y |
|-------------------|------------|-----------|-----------------|
| Operating Revenue | 17,949.64 | 12,938.09 | (27.92) |
| Operating Income | (1,244.67) | 158.01 | 112.69 |
| Net Income | (1,372.67) | 30.56 | 102.23 |
| EBITDA | 1,408.03 | 2,298.79 | 63.26 |
| | Des-14 | Des-15 | Δ % ΥοΥ |
| Asset | 28,769.08 | 29,455.93 | 2.39 |
| Liability | 17,123.12 | 17,611.89 | 2.85 |
| Equity | 11,645.96 | 11,844.05 | 1.70 |

GIH France S.A.S (in thousand USD)

| | FY2014 | FY2015 | Δ % ΥοΥ |
|-------------------|-----------|------------|-----------|
| Operating Revenue | 75,979.71 | 340,585.53 | 348.26 |
| Operating Income | 107.30 | 1,183.21 | 1,002.67 |
| Net Income | 8.90 | 1,134.64 | 12,645.90 |
| EBITDA | 107.82 | 1,184.86 | 998.92 |
| | Des-14 | Des-15 | Δ % ΥοΥ |
| Asset | 67,941.99 | 191,737.54 | 182.21 |
| Liability | 67,248.36 | 189,909.27 | 182.40 |
| Equity | 693.63 | 1,828.23 | 163.57 |

ADDITIONAL INFORMATION

NAME OF BRIDE

EFFICIENCY PROGRAM

2015

TARGET: US\$200 millionACHIEVEMENT: US\$205 million

INITIATIVES

- Flight Fuel Conservation
- Economical Tanking
- GPU Optimization
- Use Own Aircraft For Hajj Flights
- PBTH Contract Renegotiation
- Catering Renegotiation
- Cross Currency Swap
- Early Termination of Aircrafts

INITIATIVES (CONTINUATION)

- Flight Fuel Conservation
- Economical Tanking
- GPU Optimization
- Use Own Aircraft For Hajj Flights

2016

TARGET

• Cross Currency Swap

INITIATIVES (NEW)

: US\$250 million

- Leasing Restructuring
- Competitive Insurance Cost
- Reducing Inventory Cost for In-flight Services
- Optimized Maintenance Program
- EOTI (Engine Out Taxi In)
- Centralized Flight Dispatch

SKY BEYOND

VISION 2020

To Be A Sustainable Airline Company Through Customer-Oriented Services and Growth in Profit

MISSION 2016-2020

Maximize Shareholder Return Through Strong Revenue Growth, Cost Leadership in Full Service Operations, and Group Synergy While Providing the Highest Value to Customers Through Excellent Indonesian Hospitality

3 CORE STRATEGIES

EXCELLENT INDONESIAN HOSPITALITY

RETURN MAXIMIZATION

GROUP SYNERGY

10 STRATEGIC DRIVERS

- Deliver the leading in-flight & ground services through human-to-human interaction
- 2. Ensure operation reliability by constant refinement in all touch points
- 3. Strengthen premium brand positioning by accentuating service as main differentiation

REVENUE

- 4. Maximize operational margin through fleet, network, and alliances optimization
- Improve commercial capabilities by strengthening sales channel and sales force
- 6. Enhance customer value through optimization in pricing and revenue management

COST

- 7. Promote cost-effectiveness to achieve cost-leadership by streamlining business process throughout organization
- 8. Boost operation efficiency by establishing an IT-based airline
- **9.** Strengthen domestic market by positioning Citilink as a fighting brand for GA
- **10. Achieve operational competitiveness** by leveraging capabilities of subsidiaries

MAIN BRAND OPERATIONAL PERFORMANCE 2016 (JAN – MAR)

| | JAN-15 | FEB-15 | MAR-15 | YTD MAR-15 | JAN-16 | FEB-16 | MAR-16 | YTD MAR-16 | Δ |
|-------------------------|----------|----------|----------|------------|----------|----------|----------|------------|---------|
| Passenger Carried (000) | 1,871.79 | 1,716.53 | 1,956.00 | 5,545.00 | 1,779.00 | 1,667.00 | 1,873.00 | 5,319.00 | -4.08% |
| ASK (mio) | 3,934.45 | 3,357.75 | 3,653.00 | 10,946.00 | 4,043.00 | 3,706.00 | 3,960.00 | 11,709.00 | 6.97% |
| RPK (mio) | 2,886.85 | 2,497.31 | 2,755.00 | 8,139.00 | 2,803.00 | 2,513.00 | 2,763.00 | 8,079.00 | -0.74% |
| SLF (%) | 73.37 | 74.37 | 75.40 | 74.40 | 69.30 | 67.80 | 69.80 | 69.00 | -7.26% |
| CASK (Usc) | 6.85 | 6.78 | 6.60 | 6.70 | 6.00 | 5.90 | 5.60 | 5.80 | -13.43% |
| CASK excl. Fuel (Usc) | 4.78 | 4.93 | 4.60 | 4.80 | 4.60 | 4.60 | 4.30 | 4.50 | -6.25% |

MAIN BRAND OPERATIONAL PERFORMANCE 2016 (JAN – MAR)

| | | JAN-15 | FEB-15 | MAR-15 | YTD MAR-15 | JAN-16 | FEB-16 | MAR-16 | YTD MAR-16 | Δ |
|-------------|-------------------------|----------|----------|----------|------------|----------|----------|----------|------------|---------|
| | Passenger Carried (000) | 1,478.49 | 1,395.14 | 1,606.00 | 4,480.00 | 1,412.00 | 1,355.00 | 1,533.00 | 4,300.00 | -4.02% |
| UC. | ASK (mio) | 1,814.37 | 1,652.18 | 1,868.00 | 5,334.00 | 1,795.00 | 1,765.00 | 1,907.00 | 5,466.00 | 2.47% |
| EST | RPK (mio) | 1,307.51 | 1,221.73 | 1,416.00 | 3,945.00 | 1,216.00 | 1,160.00 | 1,293.00 | 3,669.00 | -7.00% |
| Σ | SLF (%) | 72.10 | 74.00 | 75.80 | 74.00 | 67.80 | 65.70 | 67.80 | 67.10 | -9.32% |
| Da | CASK (Usc) | 69.00 | 6.60 | 6.91 | 7.22 | 6.90 | 6.60 | 6.40 | 6.60 | -8.58% |
| | CASK excl. Fuel (Usc) | 5.30 | 5.20 | 4.78 | 5.11 | 5.30 | 5.20 | 4.80 | 5.10 | -0.17% |
| AL | Passenger Carried (000) | 393.30 | 321.39 | 350.00 | 1,065.00 | 366.00 | 312.00 | 340.00 | 1,018.00 | -4.41% |
| NC | ASK (mio) | 2,120.08 | 1,705.56 | 1,786.00 | 5,611.00 | 2,248.00 | 1,941.00 | 2,053.00 | 6,242.00 | 11.25% |
| ATIC | RPK (mio) | 1,579.31 | 1,275.58 | 1,339.00 | 4,194.00 | 1,587.00 | 1,353.00 | 1,470.00 | 4,409.00 | 5.13% |
| N | SLF (%) | 74.50 | 74.80 | 75.00 | 74.70 | 70.60 | 69.70 | 71.60 | 70.60 | -5.49% |
| TEF | CASK (Usc) | 6.30 | 6.30 | 6.21 | 6.27 | 5.20 | 5.20 | 5.00 | 5.10 | -18.67% |
| Z | CASK excl. Fuel (Usc) | 4.40 | 4.50 | 4.35 | 4.42 | 4.10 | 4.20 | 3.80 | 4.00 | -9.50% |

GARUDA MAIN BRAND: MONTHLY FINANCIAL REPORT - 2016

Unaudited

| (dalam juta USD) | JAN-15 | FEB-15 | MAR-15 | YTD MAR-15 | JAN-16 | FEB-16 | MAR-16 | YTD MAR-16 | ۵% |
|----------------------------------|--------|--------|--------|------------|--------|--------|--------|------------|---------|
| | (a) | (b) | (c) | (d) | (e) | (f) | (g) | (h) | (h-d) |
| Scheduled airline services | 253.26 | 213.93 | 242.50 | 709.69 | 222.37 | 202.97 | 230.21 | 655.55 | (7.63) |
| Non-scheduled airline services | 9.78 | 13.24 | 7.37 | 30.39 | 3.24 | 7.32 | 0.13 | 10.69 | (64.84) |
| Others | 6.79 | 6.62 | 8.42 | 21.83 | 6.54 | 5.40 | 6.77 | 18.71 | (14.32) |
| Total Operating Revenues | 269.83 | 233.79 | 258.29 | 761.91 | 232.15 | 215.69 | 237.10 | 684.94 | (10.10) |
| Fuel | 83.48 | 67.84 | 74.72 | 226.04 | 54.69 | 46.22 | 52.83 | 153.74 | (31.98) |
| Rental | 60.54 | 62.02 | 63.68 | 186.24 | 71.66 | 73.95 | 74.53 | 220.14 | 18.21 |
| Others | 125.69 | 100.41 | 105.97 | 332.07 | 109.41 | 90.03 | 99.97 | 299.41 | (9.83) |
| Total Operating Expenses | 269.7 | 230.27 | 244.37 | 744.34 | 235.76 | 210.20 | 227.33 | 673.29 | (9.55) |
| Income (Loss) From Operations | 0.13 | 3.51 | 13.93 | 17.57 | -3.61 | 5.49 | 9.77 | 11.66 | (33.66) |
| Net Income (Loss) For The Period | -2.8 | 2.01 | 12.19 | 11.40 | 0.71 | 0.16 | 0.15 | 1.02 | (91.03) |
| EBITDAR | 73.26 | 74.5 | 92.54 | 240.30 | 78.25 | 90.04 | 94.47 | 262.76 | 9.35 |

Garuda Indonesia

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