

1. Passengers who do not have complete health documents & requirements according to the regulations imposed by the Government of Indonesia, will be data-recorded by the officer at the Origin Station during the check-in process.
2. For passengers who do not bring the complete & required medical documents, required to fill FOI (Form of Indemnity) provided by the check-in officer.
3. The check-in officer at Origin Station provides complete information on PCR Test services by Garuda which include:
  - Location of service personnel in the arrival area of Terminal 3 International,
  - Procedure for conducting PCR Test in Hotels,
  - Hotel Facilities where PCR Tests are held,
  - The PCR Test fee follows the estimated cost of accommodation.
4. Passengers who agree to use the PCR Test service by Garuda will be data-recorded by the Origin Station check-in officer to be given to the CGK Station team.
5. After landed in CGK, passengers do the rapid test at KKP.
6. Passengers who got the negative result of rapid test and take services by Garuda will be handled by the Officers who will coordinate to collect information from KKP.
7. The officer escorts the passenger to board in the same flight or the adjacent arrival time to the Hotel PIC who will be on standby in the arrival area once the Custom process has finished.
8. Passengers are escorted to the Hotel by the PIC Hotel and register for the PCR Test in the designated area.
9. After conducting the test, passengers are welcome to check in the hotel.
10. Results will be accepted H + 1, passengers with negative results are welcome to continue the journey. If positive, Gugus Tugas Covid-19 team will be responsible for handling the further situation.