



garuda-indonesia.com



Garuda Indonesia



Garuda Indonesia



Garuda Indonesia



Garuda Indonesia



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5-STAR
AIRLINE

Enjoy Success
in Every Journey
►Look Forward



Garuda Indonesia
The Airline of Indonesia





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Indonesia's beloved artistic textile tradition is an essential expression of its culture recognized by the UNESCO World Heritage Centre.

Garuda Indonesia's cabin crew uniforms are inspired by the traditional batik motifs of Parang Gondosuli, which represents a 'distinguished light in life' and bears a sophisticated, elegant appearance.

Our orange batik evokes a sense of warmth, friendliness, and high-energy.



Who We Are

The official airline of Indonesia, we bring the archipelago's exceptional hospitality to the world.

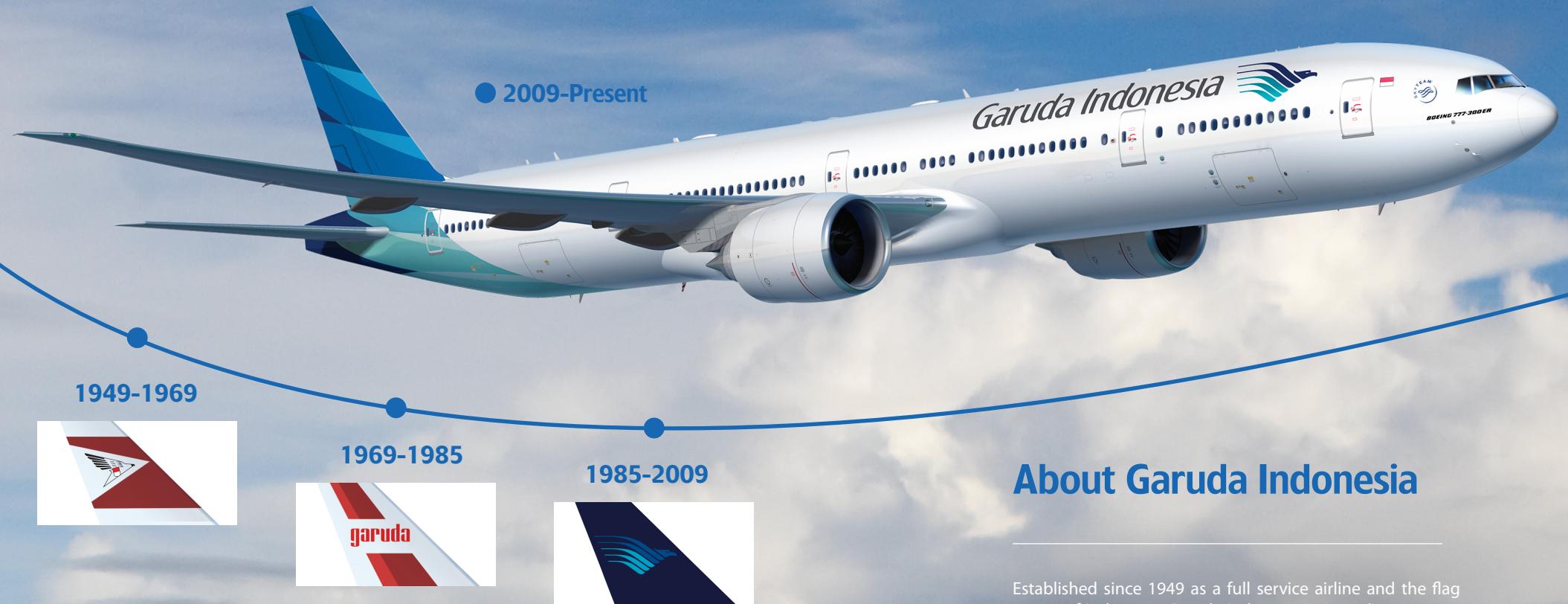
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About Garuda Indonesia

Established since 1949 as a full service airline and the flag carrier of Indonesia, Garuda Indonesia is spreading its wings over more regions and destinations with an ever-growing fleet and quality of service.

As a global player in the aviation industry, Garuda Indonesia is recognised for its international and local achievements.



The Most Reliable Airline

A truly global airline, Garuda Indonesia prioritises safety and comfort by continually improving performance, service and flight punctuality through active and periodic aircraft inspections. All of our hard work has resulted in numerous awards and titles on both a local and international scale.

We Are a 5-Star Airline

Traveller's Choice - Major Airline - Asia 2018
by TripAdvisor



Top 10 Airline 2018
by Skytrax



2016 Travelplus Amenity Bag Award
(announced and accepted in 2017)
by Travelplus



World's Best Cabin Crew
2014, 2015, 2016, 2017 and 2018
by Skytrax



Most Loved Airline 2016
by Skytrax

* Skytrax are Specialist Research Advisors to the air transport industry, and are based in London, UK where they run an airline and airport review/ranking site.

The TravelPlus Airline Amenity Bag Awards are the only independent industry event, celebrating the design excellence of the cherished Amenity Kit, and judged by those who's opinion really counts, the passengers.

TripAdvisor is the world's largest travel site covering the world's largest selection of travel listings worldwide – covering accommodations, airlines, experiences, and restaurants.

Safety

“

For us, safety is not just about arriving safely, it's about ensuring that our passengers' journeys are full of comfort through total peace of mind.

All Garuda Indonesia aircraft undergo regularly scheduled maintenance and servicing by our facility, Garuda Maintenance Facility (GMF) AeroAsia.

For more than 60 years, GMF has striven to improve its expertise in order to fully comply with regulations from authorities such as Federal Aviation Administration (FAA), European Aviation Safety Agency (EASA), Indonesia Directorate General Civil Aviation (DGCA), Australia Civil Aviation Safety Agency (CASA) and 25 other authorities around the globe.

”



GMF's Clients Around the World



Our reliable performance stems from our desire to always serve you better



MODERN FLEET

Average 6.45 years (based on July 2018 data)

- ▶ Boeing 737 MAX 8
- ▶ Boeing 777-300ER
- ▶ Boeing 737-800NG
- ▶ Airbus A330-200
- ▶ Airbus A330-300
- ▶ Bombardier CRJ1000 NextGen
- ▶ ATR 72-600

We have 144 aircraft that are less than six and a half years old.



89.1%

Average On-Time Performance 1st half 2018

From an average of 604 Garuda Indonesia flights per day, according to The Ministry of Transportation of Indonesia.



AIRWORTHY

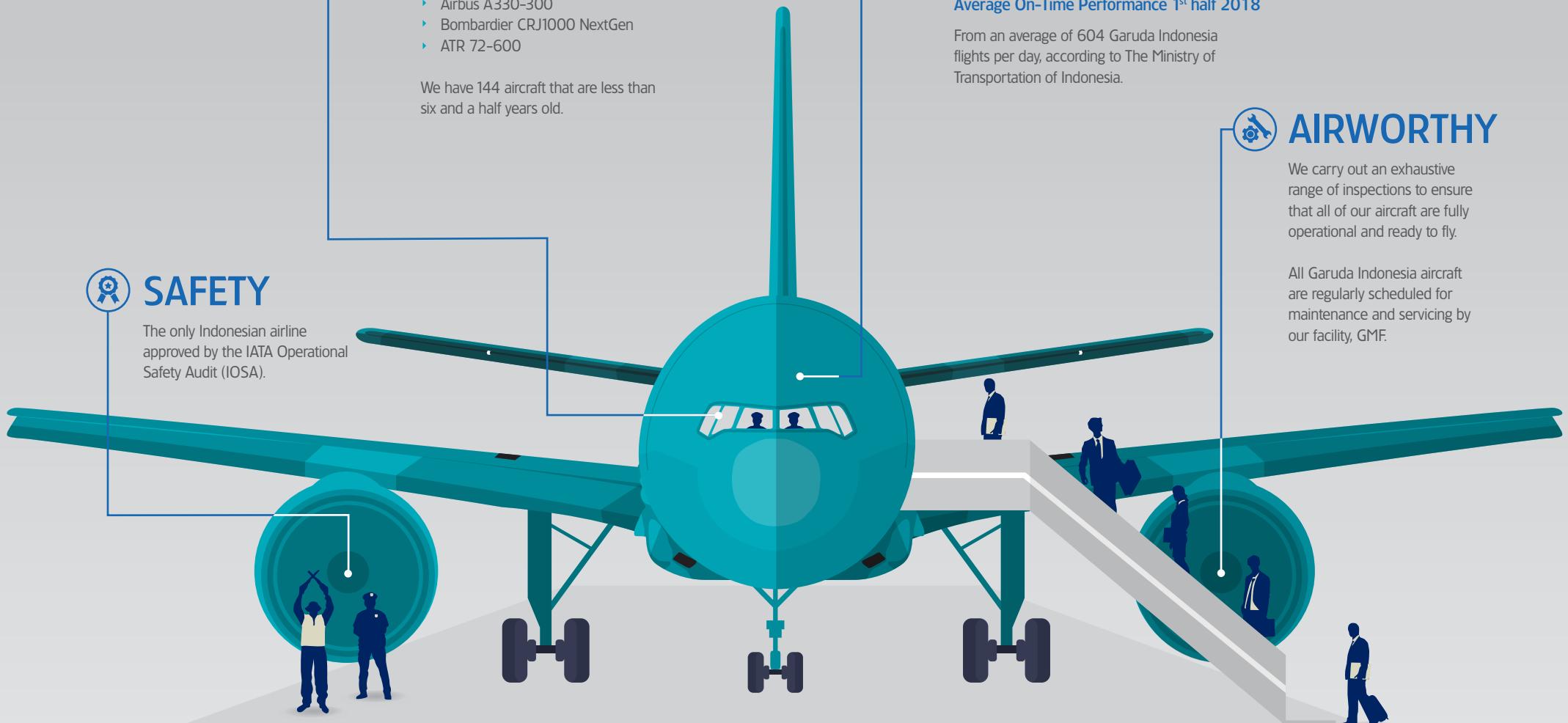
We carry out an exhaustive range of inspections to ensure that all of our aircraft are fully operational and ready to fly.

All Garuda Indonesia aircraft are regularly scheduled for maintenance and servicing by our facility, GMF.



SAFETY

The only Indonesian airline approved by the IATA Operational Safety Audit (IOSA).



SkyTeam Member

As proud members of SkyTeam Alliance, we give you more than just comfort in flight. We make it possible for passengers to travel around the world to 1074 destinations in 177 countries. Whether making a personal journey or on global business, SkyTeam gives international travelers more flexibility, ease and choices along their journey.



1074 Destinations
177 Countries



Earn Miles



600+ SkyTeam Lounges



SkyPriority



SkyTeam Travel Passes



SkyTeam Destinations

Aeroflot

- ▶ Bangkok - Moscow
- ▶ Hong Kong - Moscow
- ▶ Seoul - Moscow
- ▶ Tokyo - Moscow

Aero Mexico

- ▶ Tokyo - Mexico City

Air Europa

- ▶ Amsterdam - Madrid
- ▶ Barcelona - Madrid

Air France

- ▶ Amsterdam - Paris
- ▶ Singapore - Jakarta

China Airlines

- ▶ Denpasar - Taipei
- ▶ Jakarta - Taipei
- ▶ Singapore - Taipei
- ▶ Surabaya - Taipei
- ▶ Taipei - Denpasar
- ▶ Taipei - Jakarta
- ▶ Taipei - San Francisco
- ▶ Taipei - Singapore - Surabaya

China Eastern

- ▶ Denpasar - Shanghai
- ▶ Jakarta - Shanghai

China Southern Airlines

- ▶ Denpasar - Guangzhou
- ▶ Guangzhou - Denpasar
- ▶ Guangzhou - Jakarta
- ▶ Jakarta - Guangzhou

Delta Airlines

- ▶ Tokyo - Los Angeles

Kenya Airways

- ▶ Bangkok - Nairobi

KLM

- ▶ Amsterdam - Berlin
- ▶ Amsterdam - Barcelona
- ▶ Amsterdam - Brussels
- ▶ Amsterdam - Copenhagen
- ▶ Amsterdam - Dusseldorf
- ▶ Amsterdam - Frankfurt
- ▶ Amsterdam - London
- ▶ Amsterdam - Madrid
- ▶ Amsterdam - Manchester
- ▶ Amsterdam - Milan
- ▶ Amsterdam - Munich
- ▶ Amsterdam - Nice
- ▶ Amsterdam - Oslo
- ▶ Amsterdam - Paris
- ▶ Amsterdam - Prague
- ▶ Amsterdam - Rome
- ▶ Amsterdam - Stockholm
- ▶ Amsterdam - Venice
- ▶ Amsterdam - Vienna
- ▶ Amsterdam - Warsaw
- ▶ Jakarta - Amsterdam
- ▶ Singapore - Denpasar

Korean Air

- ▶ Denpasar - Seoul
- ▶ Jakarta - Seoul
- ▶ Seoul - Denpasar
- ▶ Seoul - Jakarta

Saudia

- ▶ Jakarta - Medinah
- ▶ Jakarta - Riyadh
- ▶ Jeddah - Bahrain
- ▶ Jeddah - Cairo
- ▶ Jeddah - Cassablanca
- ▶ Jeddah - Dammam
- ▶ Jeddah - Gassim
- ▶ Jeddah - Guangzhou
- ▶ Jeddah - Istanbul
- ▶ Jeddah - Madrid
- ▶ Jeddah - Medinah
- ▶ Jeddah - Tabuk
- ▶ Medinah - Riyadh

Vietnam Airlines

- ▶ Jakarta - Saigon
- ▶ Saigon - Jakarta
- ▶ Saigon - Hanoi
- ▶ Singapore - Saigon
- ▶ Singapore - Hanoi

Xiamen Air

- ▶ Denpasar - Xiamen
- ▶ Jakarta - Fuzhou
- ▶ Jakarta - Xiamen
- ▶ Singapore - Xiamen

Joint Operation Destinations

All Nippon Airways

- ▶ Jakarta - Tokyo
- ▶ Osaka (Kansai) - Fukuoka
- ▶ Tokyo - Fukuoka
- ▶ Tokyo - Hiroshima
- ▶ Tokyo - Komatsu
- ▶ Tokyo - Nagoya
- ▶ Tokyo - Sapporo
- ▶ Tokyo - Takamatsu
- ▶ Tokyo - Fukuoka
- ▶ Tokyo - Hiroshima
- ▶ Tokyo - Nagoya
- ▶ Tokyo - Okinawa
- ▶ Tokyo - Osaka (Itami)
- ▶ Tokyo - Sendai
- ▶ Tokyo - Sapporo
- ▶ Tokyo - Toyama

Bangkok Airways

- ▶ Bangkok - Chiang Mai
- ▶ Bangkok - Chiang Rai
- ▶ Bangkok - Ko Samui
- ▶ Bangkok - Krabi
- ▶ Bangkok - Lampang
- ▶ Bangkok - Phnom Penh
- ▶ Bangkok - Phuket
- ▶ Bangkok - Udon Thani
- ▶ Bangkok - Trat
- ▶ Bangkok - Sukhothai
- ▶ Bangkok - Luang Prabang
- ▶ Bangkok - Vientiane
- ▶ Bangkok - Yangon
- ▶ Bangkok - Nay Pyi Taw
- ▶ Bangkok - Mandalay
- ▶ Kuala Lumpur - Ko Samui

Etihad Airways

- ▶ Abu Dhabi - Amsterdam
- ▶ Abu Dhabi - Al Ain
- ▶ Abu Dhabi - Athens
- ▶ Abu Dhabi - Bahrain
- ▶ Abu Dhabi - Cairo
- ▶ Abu Dhabi - Mahe Island
- ▶ Abu Dhabi - Dubai
- ▶ Abu Dhabi - Dublin
- ▶ Abu Dhabi - Jakarta
- ▶ Abu Dhabi - London
- ▶ Abu Dhabi - Manchester
- ▶ Abu Dhabi - Milan
- ▶ Abu Dhabi - Muscat
- ▶ Abu Dhabi - Moscow
- ▶ Bangkok - Abu Dhabi
- ▶ Kuala Lumpur - Abu Dhabi
- ▶ Hong Kong - Denpasar
- ▶ Singapore - Bandung
- ▶ Singapore - Denpasar
- ▶ Singapore - Delhi
- ▶ Singapore - Mumbai
- ▶ Kuala Lumpur - Chennai
- ▶ Kuala Lumpur - Colombo
- ▶ Kuala Lumpur - Jakarta
- ▶ Kuala Lumpur - Johor Bahru
- ▶ Kuala Lumpur - Kota Bahru
- ▶ Kuala Lumpur - Kuala Trengganu
- ▶ Kuala Lumpur - Kuching
- ▶ Kuala Lumpur - Langkawi
- ▶ Kuala Lumpur - Miri
- ▶ Kuala Lumpur - Mumbai
- ▶ Kuala Lumpur - New Delhi
- ▶ Kuala Lumpur - Penang
- ▶ Kuala Lumpur - Sibu

Myanmar Airways International

- ▶ Bangkok - Yangon
- ▶ Singapore - Yangon

Oman Air

- ▶ Bangkok - Muscat
- ▶ Jakarta - Muscat
- ▶ Kuala Lumpur - Muscat
- ▶ Muscat - Salalah

Philippine Airlines

- ▶ Jakarta - Manila

Royal Brunei Airlines

- ▶ Bandar Seri Begawan - Denpasar
- ▶ Bandar Seri Begawan - Jakarta
- ▶ Bandar Seri Begawan - Surabaya
- ▶ Surabaya - Singapore

Hong Kong Airlines

- ▶ Hong Kong - Denpasar

SilkAir

- ▶ Singapore - Balikpapan
- ▶ Singapore - Bandung
- ▶ Singapore - Denpasar
- ▶ Singapore - Lombok
- ▶ Singapore - Makassar
- ▶ Singapore - Manado
- ▶ Singapore - Medan
- ▶ Singapore - Palembang
- ▶ Singapore - Pekanbaru
- ▶ Singapore - Semarang
- ▶ Singapore - Surabaya
- ▶ Singapore - Yogyakarta

Malaysia Airlines

- ▶ Kuala Lumpur - Chennai
- ▶ Kuala Lumpur - Colombo
- ▶ Kuala Lumpur - Jakarta
- ▶ Kuala Lumpur - Johor Bahru
- ▶ Kuala Lumpur - Kota Bahru
- ▶ Kuala Lumpur - Kuala Trengganu
- ▶ Kuala Lumpur - Kuching
- ▶ Kuala Lumpur - Langkawi
- ▶ Kuala Lumpur - Miri
- ▶ Kuala Lumpur - Mumbai
- ▶ Kuala Lumpur - New Delhi
- ▶ Kuala Lumpur - Penang
- ▶ Kuala Lumpur - Sibu

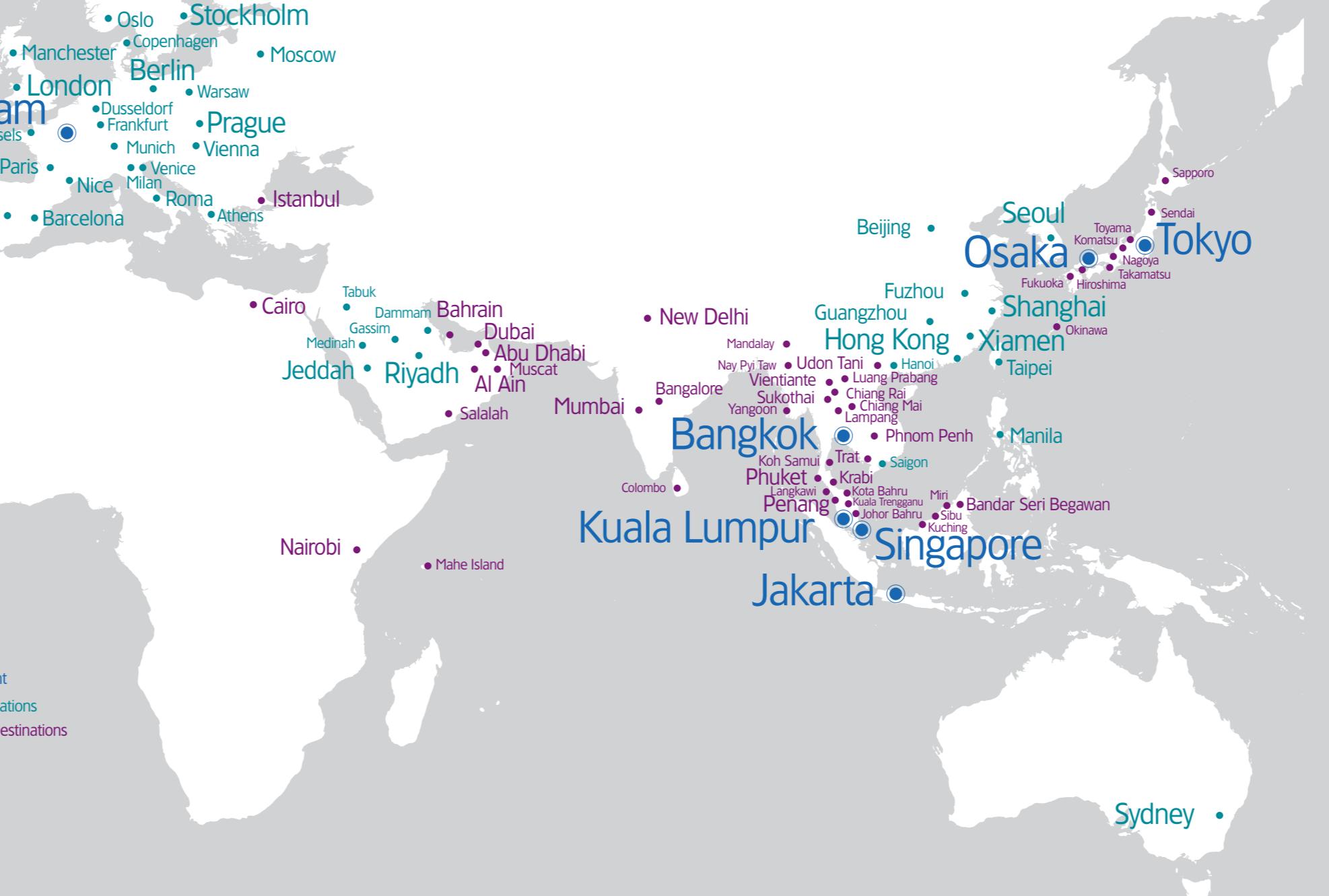
Singapore Airlines

- ▶ Singapore - Denpasar
- ▶ Singapore - Surabaya

Turkish Airlines

- ▶ Istanbul - Jakarta

SkyTeam & Joint Operation Member Map of Destination Routes





Vision & Mission

Our Vision:

Value-driven aviation group, bringing Indonesian hospitality to the World (USD 3.5 Billion).

Our Mission:

Maximize Group value for better shareholder return among regional airlines, by delivering excellent Indonesian hospitality and world best experiences to customers, while implementing cost leadership & synergy within Group, and by engaging passionate & proud employee in one of the most admired company to work for in Indonesia.





What's Best for You

Enjoy a wealth of exclusive benefits for your company and the very best service for your employees.

Benefits for Company

Benefits for Employees

Destinations





Benefits for Company

- ▶ **BizMiles**
Earn mileage whenever your employee travel with us. Its is a double rewards as individual travelers can earn mileage for their GarudaMiles and collect mileage for the company BizMiles at same time.
- ▶ **Exclusive Fare Discounts**
Enjoy reduced fares that help you manage your corporate travel overheads more efficiently*.
- ▶ **Exclusive Benefit for Group Travel**
Special benefit for your corporate group travel for minimum 30 passengers travelling together with the same Itinerary.
- ▶ **Dedicated Assistance**
For your convenience, Garuda Indonesia provides your business with dedicated assistance as well as special assistance for group travel.
- ▶ **Creditable VAT**
You can claim your tax back and refund it (applicable for Domestic Corporate in Indonesia).
- ▶ **Flexible Point of Sales**
Organisations can choose their preferred method of issuing tickets: via Garuda Indonesia Sales Office or contact centre, website, mobile app or Garuda Indonesia's online sales channels and appointed travel agents (excluding online travel agents).

* Not including promotions or codeshares

Benefits may differ according to agreement



Benefits for Employees

- ▶ **Special Discounts**
Business or pleasure? It doesn't matter. Even when taking a personal, non-business trip, your employees enjoy special discounts on airfares that extend to their family (wife/husband, and up to 3 children).
- ▶ **Bonus Mileage for GarudaMiles Enrollment**
As a corporate partner, you may receive up to 1,000 complimentary mileage as a new GarudaMiles member.
- ▶ **Flexible Reschedule***
Offers flexibility to change your flight schedule with waived penalty.
- ▶ **Special Check-In Counter**
Corporate travelers need never queue at the general check-in counter again**.

*Available for selected classes

**Available at Soekarno-Hatta and selected domestic/international airport

Domestic Destinations

To spread our wings and connect between regions in Indonesia and the world, Garuda Indonesia has 69 domestic and 22 international destinations.

BALI & NUSA TENGGARA

- ▶ Bima
- ▶ Denpasar
- ▶ Ende
- ▶ Kupang
- ▶ Labuan Bajo
- ▶ Lombok
- ▶ Maumere
- ▶ Sumbawa besar
- ▶ Tambolaka

JAVA

- ▶ Bandung
- ▶ Banyuwangi
- ▶ Jakarta
- ▶ Jember
- ▶ Malang
- ▶ Semarang
- ▶ Solo
- ▶ Surabaya
- ▶ Yogyakarta

KALIMANTAN

- ▶ Balikpapan
- ▶ Banjarmasin
- ▶ Berau
- ▶ Ketapang
- ▶ Palangkaraya
- ▶ Pontianak
- ▶ Putusibau
- ▶ Pangkalan Bun
- ▶ Sintang
- ▶ Tarakan

PAPUA

- ▶ Biak
- ▶ Jayapura
- ▶ Kaimana
- ▶ Manokwari
- ▶ Merauke
- ▶ Nabire
- ▶ Sorong
- ▶ Timika

SULAWESI, AMBON, AND TERNATE

- ▶ Ambon
- ▶ Baubau
- ▶ Gorontalo
- ▶ Kendari
- ▶ Langgur
- ▶ Luwuk
- ▶ Makassar
- ▶ Mamuju
- ▶ Manado
- ▶ Palopo
- ▶ Palu
- ▶ Saumlaki
- ▶ Selayar
- ▶ Ternate
- ▶ Raha
- ▶ Wangi-wangi

SUMATRA

- ▶ Banda Aceh
- ▶ Batam
- ▶ Bengkulu
- ▶ Jambi
- ▶ Lhokseumawe
- ▶ Medan
- ▶ Nias
- ▶ Padang
- ▶ Palembang
- ▶ Pangkal Pinang
- ▶ Pekanbaru
- ▶ Sabang
- ▶ Sibolga
- ▶ Silangit
- ▶ Tanjung Karang
- ▶ Tanjung Pandan
- ▶ Tanjung Pinang

International Destinations

AUSTRALIA

- ▶ Melbourne
- ▶ Perth
- ▶ Sydney

CHINA, HONG KONG, JAPAN, KOREA

- ▶ Beijing
- ▶ Chengdu
- ▶ Guangzhou
- ▶ Hong Kong
- ▶ Osaka
- ▶ Shanghai
- ▶ Seoul
- ▶ Tokyo – Haneda
- ▶ Tokyo – Narita
- ▶ Xi'an
- ▶ Zhengzhou

MIDDLE EAST

- ▶ Jeddah
- ▶ Medina

SOUTH EAST ASIA

- ▶ Bangkok
- ▶ Kuala Lumpur
- ▶ Singapore

SOUTH ASIA

- ▶ Mumbai

EUROPE

- ▶ Amsterdam
- ▶ London (Heathrow)

Garuda Indonesia Destinations





We Make You Comfy

Garuda Indonesia offers exceptional service that is rooted in Indonesian hospitality from the beginning to the end of your journey.

First Class

Business Class

Economy Class

In-Flight Connectivity

Live TV

GarudaMiles



Our tosca batik gives a fresh,
sophisticated, and
tropical sense.



First Class

Beyond comfort, we provide an indulgent level of service that ensures complete enjoyment throughout every flight.

Our world-class service greets you at every step of your journey:

- ▶ Limousine service*
- ▶ First Class assistant
- ▶ Baggage allowance up to 50kg
- ▶ Immigration fast track
- ▶ First Class lounge**
- ▶ Priority Boarding
- ▶ Luxury First Class private suite
- ▶ Fully flat bed with lush pillows and mattress
- ▶ In-flight entertainment on personal 23" LCD touchscreen
- ▶ Fine dining in the sky with your personal Chef On Board
- ▶ Complimentary WiFi on board
- ▶ First Class amenities
- ▶ Premium arrival lounge**
- ▶ Priority baggage handling

*Available in selected city

**At selected airports



Business Class

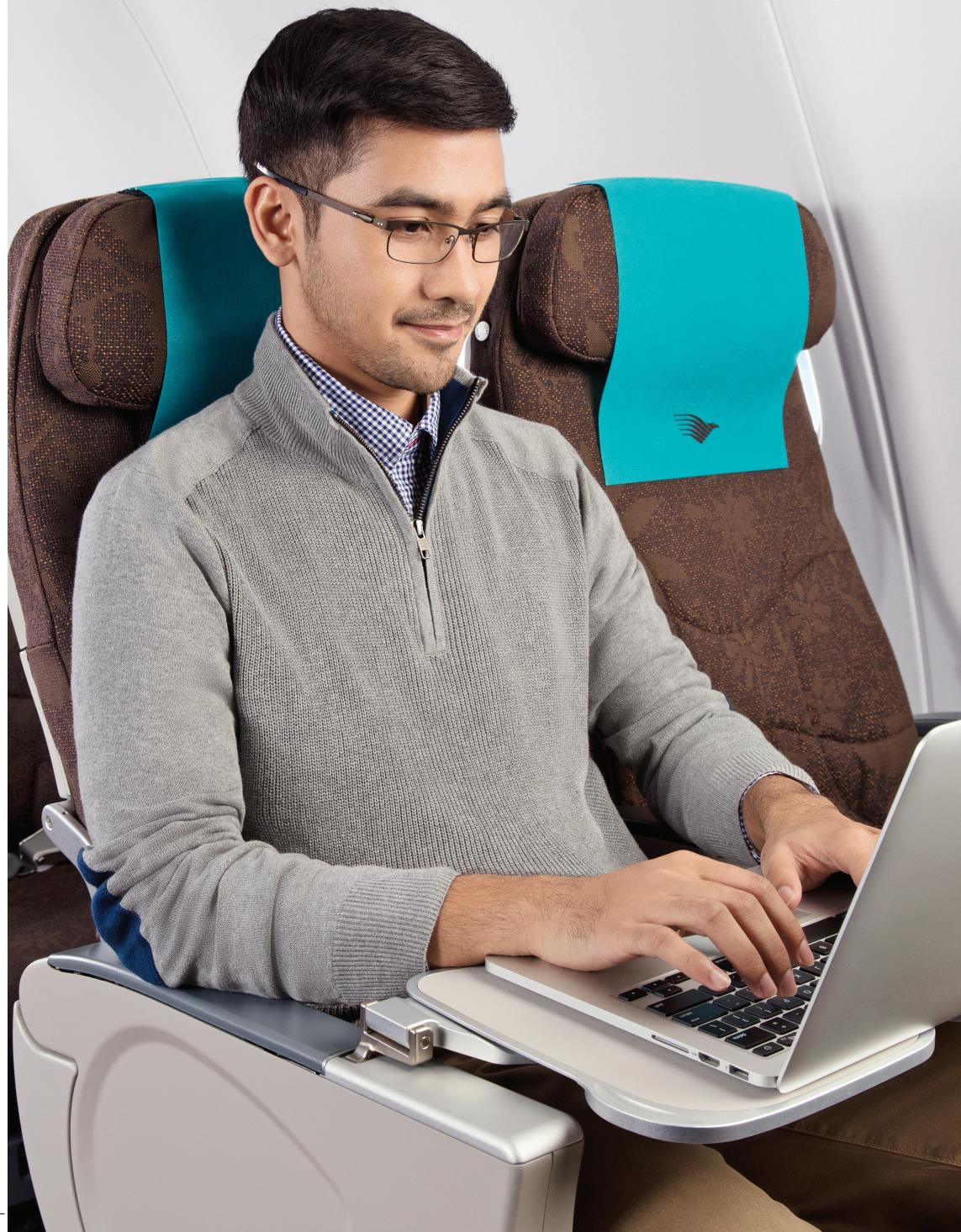
Our exceptional, distinctive service offers the highest standards in aviation hospitality.

*Arrive inspired and refreshed with our Business Class.
Begin and end your journey in total relaxation with:*

- ▶ Premium check-in*
- ▶ Baggage allowance up to 40kg
- ▶ Immigration fast track
- ▶ Business Class lounge
- ▶ Priority Boarding
- ▶ Spacious legroom (seat pitch 40"-42") with comfortable ergonomic seats that can be converted into fully-flat beds**
- ▶ In-flight entertainment on personal 9-15.4" LCD touchscreen
- ▶ A dynamic variety of the world's favourite cuisines and beverages prepared by the Manager Cuisine
- ▶ WiFi on board on demand**
- ▶ Premium arrival lounge*

*At selected airports

**Available on Boeing 777-300ER and selected Airbus A330 series



Economy Class

Enjoy your unforgettable journey with 5-Star service in our Economy Class, wherever you fly.

In economy class we want to make you comfortable with:

- ▶ Baggage allowance up to 30kg
- ▶ Comfortable ergonomic seats with spacious legroom (seat pitch 30-34"), adjustable headrest and footrest
- ▶ In-flight entertainment on personal 9" LCD touchscreen
- ▶ A variety of cuisines and beverages
- ▶ WiFi on board on demand*
- ▶ USB and power port to keep your devices fully charged*
- ▶ Assortment of reading material

*Available on Boeing 777-300ER and selected Airbus A330 series

In-Flight Connectivity

*Enjoy your journey and stay connected
with your business partners.*

With our in-flight Wi-Fi you can stay connected with your beloved family, friends and colleagues or surf the internet while staying up-to-date with social media from the skies.

How to Connect:

- 1**  When the seat belt sign is off, you are permitted to activate your gadgets to access our Wi-Fi. Select "Garuda Wifi" or "OnAir".
- 2**  Open your browser (Safari, Chrome, etc). A Garuda portal will appear. Click the "Connect" or "Sign Up" bottom.
- 3** Select your preferred Internet Package options:

| Selected A330 | All B 777-300ER |
|---|---|
| 5 USD/30 Mnts (15MB) 11.95 USD/1 Hour (up tp 30MB) 16.95 USD/3 Hours (up to 50MB) 21.95 USD/24 Hours (up to 100MB) | 5 USD/20MB 'Text Chat' only (64kbps) 11.95 USD/1 Hour 16.95 USD/3 Hours 21.95 USD/24 Hours |
- 4** Complete the online payment using your credit card.
- 5** You are now connected.


For further information, visit garuda-indonesia.com or call our 24-hour contact centre on **0 804 1 807 807**

*Available on Boeing 777-300ER and selected Airbus A330 series



Live TV

Free for Everyone. Live TV at 40,000 Feet.

Stay up-to-date with the latest information from every corner of the world and see your favourite team play in the big match as you fly above it all. Enjoy our Live TV with:



*Available on Boeing 777-300ER



GarudaMiles

Garuda Indonesia
The Airline of Indonesia

GarudaMiles is our frequent flyer program, presented in appreciation of our loyal customers.

Earn mileage when you fly with Garuda Indonesia or our partner airlines. **You can also earn mileage from our many various non-air partners.** Redeem your accumulated mileage for award tickets or upgrade awards on your chosen flights. Both awards are transferable, which means you may choose to give them to your family, friends, or colleague. **You can also redeem to our others partners.**

- ▶ Earn Mileage
- ▶ Redeem Mileage for:
 - ▶ Award tickets
 - ▶ Upgrade class (upgrade awards)
- ▶ Priority:
 - ▶ Waitlist on ticket reservations
 - ▶ Airport standby
 - ▶ Boarding
 - ▶ Baggage handling
- ▶ Special check-in counter
- ▶ Preferred seating
- ▶ Free excess baggage
- ▶ Airport lounge
- ▶ SkyTeam privileges
- ▶ Great offers from Garuda Indonesia's worldwide partners



Not a member, Join GarudaMiles Now !
garuda-indonesia.com

GarudaMiles e-card is now available on the Garuda Indonesia Mobile App.





How to be Our Partner?

- ▶ Register online via garuda-indonesia.com/corporate
- ▶ Visit your nearest Garuda Indonesia branch office

To Fly with Us:

- ▶ garuda-indonesia.com/corporate
- ▶ Contact centre **0 804 1 807 807** (within Indonesia)
- ▶ Download mobile app from:  
- ▶ Visit your nearest Garuda Indonesia branch office or travel agent

Garuda Indonesia World Offices

| Garuda Indonesia Offices | | Garuda Indonesia Offices | | Garuda Indonesia Offices | | Garuda Indonesia Offices | | | |
|--------------------------|--|--------------------------|--|--------------------------|--|---|---|----------------|---|
| INDONESIA | | Jakarta | Pondok Indah Mall I, Jl. Metro Duta Niaga Blok V, Ground Floor G0 B, Pondok Indah, Jakarta Puri Indah Mall, Ground Floor, Unit Kc 10, Jl. Puri Agung, West Jakarta Puskopal Mabes Al, Jl. Raya Hankam Cilangkap, East Jakarta Halm Perdana Kusuma Airport 1st Floor, Jakarta | Merauke | Jl. Raya Mandala No. 17A Merauke, Papua Bandara Mopah, Jl. PGIT No. 1 Desa Rimbo Jaya Merauke, Papua Jl. Pernoda, Kelapa Lima, Distrik Merauke - Papua | Tambolaka | Tambolaka airport, Departure Terminal Jl. Bandara Tambolaka, Ruko Galaxy Bakery, Tambolaka, Southwest Sumba | | |
| Amboin | Jl. Philip Latumahina, Ruko Pardesi, Amboin Pattimura International Airport, Jl. Dr. Leimena Laha Amboin | Balikpapan | Jl. Jend. Sudirman Komplek Balikpapan Permai Blok H No 23-24, Balikpapan Sultan Ali Muhammad Sulaiman International Airport, Jl. Marsma R. Iswahyudi, Sepinggan Novotel Hotel, Jl. Brigjen Ery Suparjan No. 2 Balikpapan Jl. Propri Km. 15 Petung, Kab. Penajam Paser Utara, East Kalimantan Hotel Blue Sky, Jl. Letjend Suprapto, Marga Sari, Balikpapan Jl. Propri Km. 15 Petung, Kab. Penajam Paser Utara, East Kalimantan Hotel Bumi Senyur, Jl. Diponegoro No. 17-19, Palabuhan, Samarinda Kota, East Kalimantan | Jambi | Abadi Suite Hotel & Tower, Jl. Prof. HM Bafadhal No. 111 Sutan Thaha Airport, Jl. Soekarno-Hatta No. 1, Jambi | Muna | Sugamunu Muna Airport, Jl. Kompleks Bandara Sugamunu Muna, Desa Kusambi, Kusambi Jl. Jend. Sudirman No. 343 | Tanjung Pandan | Biliton Hotel & Club, Jl. Deputi Gegegedek, Tanjung Pandan, Belitung 33411 H.A.S. Hanandjoeddin International Airport, Buluh Tumbang, Belitung |
| Balikpapan | Jl. Jend. Sudirman Komplek Balikpapan Permai Blok H No 23-24, Balikpapan Sultan Ali Muhammad Sulaiman International Airport, Jl. Marsma R. Iswahyudi, Sepinggan Novotel Hotel, Jl. Brigjen Ery Suparjan No. 2 Balikpapan Jl. Propri Km. 15 Petung, Kab. Penajam Paser Utara, East Kalimantan Hotel Blue Sky, Jl. Letjend Suprapto, Marga Sari, Balikpapan Jl. Propri Km. 15 Petung, Kab. Penajam Paser Utara, East Kalimantan Hotel Bumi Senyur, Jl. Diponegoro No. 17-19, Palabuhan, Samarinda Kota, East Kalimantan | Jayapura | Kompleks Ruko Pasifik Permai Blok G11-12 Mataca Square 2nd Floor, Jl. Abepura Sentani Airport, Jayapura Komplek Ruko Jl. Flavouw No. 113, Sentani Saga Mall, Ground Floor, Jl. Raya Abepura, Jayapura | Padang | Jl. Jend. Sudirman No. 343 Grand Rocky Hotel, Jl. Yos Sudarso No. 29, Bukit Tinggi Minangkabau International Airport, Ground Floor | Tanjung Pinang | Raja Haji Fisabilillah Airport, Jl. Adi Sucipto KM 12 Pelangi Hotel, Jl. DI Panjatan Km 6 Tanjungpinang | | |
| Banda Aceh | Jl. Teuku Imum Lueng Batu No. 78 Banda Aceh Sultan Iskandar Muda International Airport Jl. Medan-Banda Aceh, Uteunotuk, Muara Dua, Lhokseumawe | Jember | Jl. Gajah Mada No. 295 RT. 4 RW 2, Jember Notohadinegoro Airport, Jember | Mabire | Jl. Imam Bonjol No. 19 Kar 2-3 Palangkaraya Tjilik Riwut Airport, Palangkaraya Jl. Panglima Batur, Buntok, South Barito, Central Kalimantan | Ternate | Ruko Jatiland Business Center, Jl. Boulevard Raya No. 43, Ternate Sultan Babullah Airport, Tafure | | |
| Bandung | Pama Pranger Hotel, Jl. Asia Afrika No. 81 Bandung Husein Sastranegara International Airport, Jl. Pajajaran No. 156 Bandung Grand Triyo Hotel, Jl. Tentara Pelajar No. 103 – 107, Cirebon Ruko Task Indah Plaza, Jl. HZ Mustofa No. 345 Taskmalaya | Kaimana | Jl. Bandara Utaram, Kaimana, West Papua | Nabire | Jl. Ahmad Yani, Kuala Kapas, Kapuas, Central Kalimantan Jl. Imam Bonjol No. 343 | Timika | Jl. Ar. Nada, Desa Gosoma, Tobelo, North Halmahera Mozes Klangin International Airport, Jl. Freepoint Timika | | |
| Banjarmasin | Jl. MH. Hasyimuddin No. 31 Syamsudin Noor International Airport, Jl. Angkasa Landasan Ulin | Ketapang | Jl. Suprapto No. 135B, Ketapang, West Kalimantan Roehad Oesman Airport, Ketapang, Jl. Patimura Ketapang, West Kalimantan | Padang | Jl. Siangangraja No. 101 A Padang Sidempuan, Sidempuan Jl. Siangangraja No. 101 A Padang Sidempuan, Sidempuan | Tual/Ibra Langur | Karel Sadsutubun Airport, Ibra, Southeast Maluku | | |
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| Batam | Grands-i Hotel, 1st Floor, Jl. Teuku Umar, Baitul Nagoya, Batam Hang Nadim International Airport, Jl. Hang Nadim No. 1, Batu Berser, Nongan, Batam | Kupang | Jl. Adi Sucipto, El Tari Kupang International Airport Jl. R. W. Monggradi, Komp. Ruko Lontar Permai, Blok B No. 37, Kupang | Palembang | Jl. Kapten A. Riva No. 35 Sultan Mahmud Badaruddin II International Airport | Wangi-wangi | Matahara Airport, Jl. IR Soekarno, Desa Matahara, Wangi-wangi, Wakatobi, Southeast Sulawesi | | |
| Batu - Malang | Batu Town Square, Jl. Diponegoro No. 1 Malang | Labuan Bajo | Jl. Yohanes Sehadan, Komplek Ruko Hotel Exotic Komodo Komodo Airport, Labuan Bajo | Palu | Jl. Poh. Hatta No. 6 Mutira Airport, Jl. Abdul Rahman Saleh Palu | AUSTRALIA | www.garuda-indonesia.com | | |
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| Berau | Derawan Indah Hotel, Jl. Panglima Batu No. 396, Tanjung Redeb Berau Kalimantan Kalmara Berau Airport, Jl. Silo, Tanjung Redeb | Luwuk | Syukuran Amrinuddin Amir Airport, Luwuk, Bangga, Central Sulawesi | Pekanbaru | Jl. Jend. Sudirman No. 343, Pekanbaru Supadio Airport, Pontianak | Sydney | Level 9, 15 Castlereagh St Sydney, NSW 2000 | | |
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INDONESIA

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| Amboin | Cargo Terminal Area, Pattimura Amboin, Airport, Jl. Doktor Leimena, Laha, Ambon |
| Balikpapan | Sultan Ali Muhammadiyah International Airport, Jl. Marsma R. Iswahyudi, Sepinggan Kompleks Balikpapan Permai, Jl. Jend. Sudirman Blok G1 No. 7, Balikpapan |

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| Banda Aceh | Sultan Iskandar Muda Aceh International Airport |
| Bandung | Jl. Abdurrahman Saleh No. 62, Bandung |

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| Banjarmasin | Jl. Pilang Raya No. 392, Kedawung, Cirebon |
| Banyuwangi | Jl. Batununggal Indah I No. 48 Ruko RD 36, Bandung |

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| Batam | Plaza Mirra Building Complex, 1st Floor, Blok A No. 2, Jl. Pangeran Antasari, Banjarmasin |
| Bengkulu | Graha Petrarani Building, Jl. AP. Pettarani No. 49, Makassar |

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| Berau | Hang Nadim Batam International Airport, Cargo Office Building - G 05 |
| Bik | Fatmawati Soekarno Bengkulu Airport |

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| Bali | Graha Petrarani Jl. AP. Pettarani No. 49, Makassar |
| Bengkulu | Fatmawati Soekarno Bengkulu Airport |

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| Berastagi | Graha Petrarani Jl. AP. Pettarani No. 49, Makassar |
| Berawa | Graha Petrarani Jl. AP. Pettarani No. 49, Makassar |

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| Bima | Jl. Mahendradatta Utara, Ruko Waterpark Citraland |
| Bogor | H Hasan Arceboesman Ende Airport |

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| Bontang | Jalaludin Gorontalo Airport |
| Bogor | Bina Airp. Laris Kosambi Blok H No. 2, Jl. Kresiek Raya Duri Kosambi, West Jakarta |

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| Bogor | Menara Cardig, Ground Floor, Jl. Raya Halmahera Perdanakusuma, East Jakarta |
| Bontang | Cargo Area Soekarno-Hatta Airport, Cengkareng, Tangerang |

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|---------|---|
| Bontang | Foresta Business Lot 1 No. 6 Jl. BSD Raya Utama, Pagedungan Tangerang, Banten |
| Bontang | Ruko Puri Mulia, Blok BF 7-8, Jl. Griya Utama Sunter Agung, North Jakarta |

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| Bontang | Aditya Ruko Intop Building Blok C39-41, Jl. Boulevard Barat Raya, Kelapa Gading, North Jakarta |
| Bontang | Ruko Galaxy Tajur No. 59 B, Jl. Raya Tajur, Bogor |

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| Bontang | Blok B Tanah Abang 10th Floor (E/10/29-10) Jl. KH Fachrudin, Tanah Abang, Central Jakarta |
| Bontang | Jl. Mayor Oking No 4, Margahayu, East Bekasi |

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| Bontang | Jl. Raya Bontang KH 31 No. 61 Cisatak RT01 RW 05 Sukmajaya Depok |
| Bontang | Tomang Toll Plaza, Jl. Inspeksi Saluran Kalimantan No. 1 East Jakarta |

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| Bontang | Jl. Kebon Jeruk Raya No. 17 West Jakarta |
| Bontang | Tangcity Business Park Blok D/2 Cikokol, Tangerang |

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| Bontang | Office Sector VI Blok RL No. 19, Jl. Raya Pahlawan Seribu-BSD City, South Tangerang Banten |
| Bontang | Ruko Rivera No. 9, Jl. Palem Raya Selatan, Palem Semi, Karawaci, Tangerang |

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|---------|---|
| Bontang | Rukan Inkopau Aun Blok A/21 Ujung Menteng, Jl. Sultan Hamengkubuwono IX Km. 25 (Raya Bekasi Km. 25), Cakung, East Jakarta |
| Bontang | AeroWista Park, Jl. Prof. Dr. Soepromo No. 45 Tebet, Jakarta |

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| Bontang | Jl. Pinang Raya No. 9, Rawamangun, East Jakarta |
| Bontang | Sultan Thaha S. Jambi, Jl. Soekarno-Hatta No. 1, Jambi |

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| Bontang | Jl. Raya Argapura No. 38, Jayapura, Papua |
| Bontang | Notohadinegoro Airport, Southeast Sulawesi |

Cargo Service Center (CSC)

JAYAPURA

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| Jayapura | Cargo Terminal Sentani Airport, Jl. Yabaco, Jayapura |
| Jayapura | Jl. Raya Argapura No. 38, Jayapura, Papua |

JEMBER

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| Jember | Notohadinegoro Airport, Southeast Sulawesi |

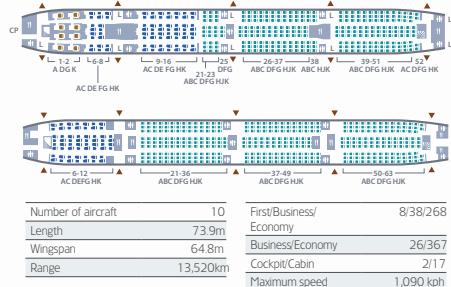
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Fleet and Configuration

BOEING 777-300ER



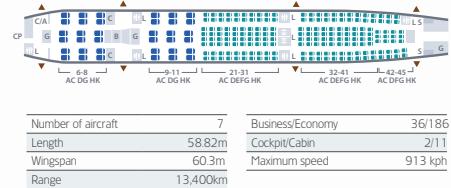
WiFi
Live TV



AIRBUS A330-200



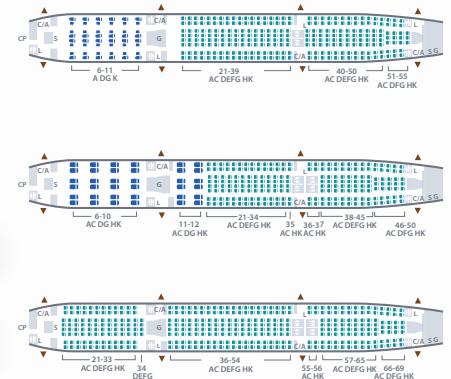
WiFi
selected aircraft only



AIRBUS A330-300



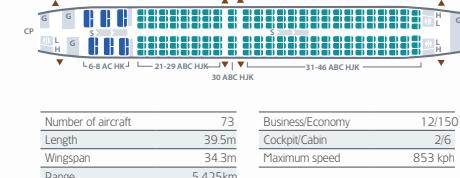
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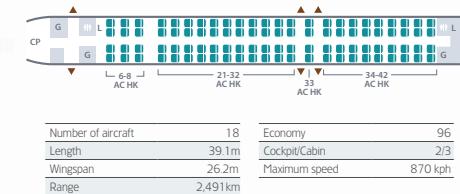
BOEING 737 Max 8



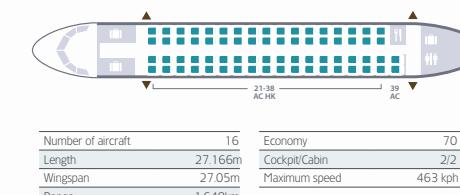
BOEING 737-800NG



BOMBARDIER CRJ1000 NextGen



ATR 72-600



LEGEND: CP - Cockpit, L - Lavatory, U - Upper Lavatory, H - Handicapped Passengers Feature, G - Galley (* - on some configurations), F - Cart Lift, C - Coat Stowage, S - Stowage, B - Bar Unit, CA - Cabin Attendant

LEGEND: ■ First Class, ■ Business Class, ■ Economy Class, ▲ Door